Design As If People Mattered A Case Study of LED Lighting



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July 25, 2009



Outline

Need of the Hour

Why design?

Context and Imperatives

Process, not product!

System Choices

Conclusion



Integrated Thinking!

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- The size of the Rural Market implies products must be light on energy and resource usage.
- Felt Needs and Perceived Needs.



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- More than 50 million homes use expensive and unhealthy kerosene lamps.
- Bright, Cheap, Clean lighting needed!



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- Objects shape social and cultural traits as much as they are shaped by society and culture.
- Lighting plays such a large role that it is taken for granted.



Example



Figure: Accendo by Thrive

• Visibility, Conceptual Model.



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- Increased awareness due to better transport and communication.



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- Hesitant buyer, prefers 'by-two' options.



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- Information and technical interchange between the city and village.



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- ... and iterate ... (Feedback)



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- Design not just with user in mind, but also manufacturer, marketer, repairman . . .
- Most design decisions are implicit and intuitive "explicitize".
- Product and social infrastructure go hand in hand for a successful venture.